

FAST FACTS ABOUT FSA

- In 1889, as San Francisco reached an early pinnacle of prosperity and achievement, a group of leading philanthropists came together to form Associated Charities of San Francisco, the city's first general, nonsectarian relief organization and the direct ancestor to today's Family Service Agency of San Francisco.
- The mission of Family Service Agency of San Francisco is to strengthen families by providing caring, effective social services, with special emphasis on the needs of low-income families, children, the elderly, and disabled people.
- Through more than a century of service, FSA has produced a rich history of invaluable results. We measure our success by the lives we help transform, the families we help restore, the neighborhoods we help strengthen.
- Founded in 1889, Family Service Agency of San Francisco is the oldest nonsectarian, nonprofit charitable social-services provider in San Francisco.
- Our comprehensive array of programs reaches across all racial, ethnic, and linguistic lines, serving low-income families, children, the elderly, the mentally ill, and the disabled. Our programs emphasize prevention, education, and continuing intervention.
- We strive to promote healthy families and communities, provide safe and nurturing environments for children, support individual growth and well-being, and improve the quality of life for all San Franciscans.
- At the heart of our work is the belief that individuals and families in crisis must have access to services and resources to help them build on their inherent strength and develop self-sufficiency. We promote this access by welcoming all who can benefit, regardless of their ability to pay.
- More than 70% of our clients have annual incomes below the poverty level, about 65% of the clients are of ethnic or racial minorities, and over half are female.
- Our programs have been recognized as national models and have received the highest possible rating from San Francisco's Department of Public Health.

OUR PROGRAMS

SERVICES FOR CHILDREN AND FAMILIES

In response to the complex needs of San Francisco's low-income families, FSA provides wraparound, culturally competent programs in multiple languages, at multiple sites, for multiple populations. Our Family Developmental Center in the Mission district offers a comprehensive, curriculum for infants and toddlers who are developmentally delayed, medically fragile, at risk for abuse or neglect, or from low-income families. At city-wide sites, we also provide family and individual counseling, family intervention, medical assessments, and mental-health services.

SERVICES FOR YOUNG PEOPLE

Every year, FSA's programs for adolescents and their families reach hundreds of teens most at risk for entering or perpetuating long-term negative cycles, including early pregnancy, under-education, underemployment, family dysfunction, and criminal behavior. Our primary goal is to reverse that domino effect through attentive intervention, reducing early or secondary pregnancies among teens, reducing risk of criminal involvement, preventing disease, increasing school retention, enhancing health, strengthening self-sufficiency, and promoting healthy family relationships.

SERVICES FOR VULNERABLE ADULTS

FSA's programs for adults address some of San Francisco's most critical issues: homelessness, substance abuse, HIV/AIDS, and mental illness. Our intensive case-management services for mentally ill adults reduce both hospitalizations and homelessness. We also provide mental-health, medical management, and housing services for low-income adults, including people with HIV/AIDS. Our bilingual and bicultural mental-health services address issues for Asian communities, and our Victim Restitution program provides practical help and therapeutic counseling to victims of crime.

SERVICES FOR SENIORS

FSA's programs for seniors provide a range of services city-wide to help older adults "age in place" with dignity and acceptance. For frail and isolated seniors, we offer clinical home visiting services for those suffering from multiple kinds of losses, resulting in depression, anxiety, or detrimental use of alcohol or prescription drugs. Our volunteer services enable healthier seniors to provide support and assistance to their vulnerable or mentally ill peers.